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   Philip L. Reichel
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   This article describes the three eras of policing in the United States.

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3. Improving Policing: A Problem-Oriented Approach
Herman Goldstein
This article describes an alternative to traditional policing. It requires
police officers to look for the root cause of calls for service instead of responding
to them in a reactive manner.

4. Intelligence-Led Policing: Conceptual and Functional Considerations
for Public Policy
David L. Carter and Jeremy G. Carter
Policing after 9/11 utilizes intelligence far more than it did prior to 9/11.
This article provides a discussion of the main principles behind
intelligence-led policing (ILP).

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5. Women in Tribal Policing: An Examination of Their Status and Experiences  
*Eileen M. Luna-Firebaugh*  
The experiences of women working in tribal police agencies are discussed and compared to experiences of women working in nontribal police agencies.

6. Community Policing in Small Town and Rural America  
*Ralph A. Weisheit, L. Edward Wells, and David N. Falcone*  
Small-town and rural policing is often believed to be based heavily on community policing. This study tests that assertion.

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7. An Examination of the Workplace Experiences of Police Patrol Officers: The Role of Race, Sex, and Sexual Orientation  
*Kimberly Hassell and Steven G. Brandl*  
The workplace experiences of women and racial/ethnic minority police officers in the Milwaukee Police Department are examined by the authors.

8. Understanding Police Culture  
*John Crank*  
Concepts and terms associated with the police culture are presented and discussed in this reading.

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9. Higher Education and Policing: Where Are We Now?
   Roy Roberg and Scott Bonn
   This article examines the impact of requiring police officers to have
   a college education, as well as how higher education makes a difference in
   police officer behavior.

10. Factors Affecting the Decision of Police Recruits to “Drop Out” of Police Work
    Robin N. Haarr
    There are many reasons why people leave the policing profession. This study focuses on
    this issue and pays close attention to the retention of women and racial/ethnic minorities.

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11. First-Line Supervision and Strategic Decision Making Under COMPSTAT and Community Policing

*James J. Willis*

The extent to which first-line supervisors have adopted and utilized community policing and COMPSTAT is studied in this research.

12. Anomie and Cynicism

*Arthur Niederhoffer*

Many police officers face a point in their careers at which they become cynical. This excerpt covers this issue and presents research findings from this landmark study.

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13. Gender Difference or Indifference? Detective Decision Making in Sexual Assault Cases
Megan A. Alderden and Sarah E. Ullman
Gender differences in arrest practices for sexual assault cases are the focus of the study presented in this article.

14. The Integration of Crime Analysis Into Law Enforcement Agencies: An Exploratory Study Into the Perceptions of Crime Analysts
Bruce Taylor, Apollo Kowalyk, and Rachel Boba
Crime analysts are an integral part of modern policing in America. Their function and place within the organizational structure are examined in this study.

Section 8. Police Effectiveness

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15. The Specific Deterrent Effects of Arrest for Domestic Assault
Lawrence W. Sherman and Richard A. Berk
This experiment examines the impact of arrest on the reoffending of domestic violence cases.
16. Philadelphia Foot Patrol Experiment: A Randomized Controlled Trial of Police Patrol Effectiveness in Violent Crime Hotspots

Jerry H. Ratcliffe, Travis Taniguchi, Elizabeth R. Groff, and Jennifer D. Wood

Foot patrol in hotspot areas in the city of Philadelphia is the focus of this study. The findings have significant policy implications for police agencies.

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17. Managing the Bottom Line: Risk Management in Policing
Carol A. Archbold
Risk management is used to reduce costs associated with liability and litigation. This study examines the use of risk management by American police agencies.

18. Early Warning Systems for Police: Concept, History, and Issues
Samuel Walker, Geoffrey P. Alpert, and Dennis J. Kenney
Virtual supervision over police officers is an accountability mechanism that is being used more today in police agencies across the country.

Part III. Police and Society

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19. Perceptions of Police and Safety in a Small Town 383
Stacey Nofziger and L. Susan Williams
Citizens living in rural communities interact with and view the police differently than do citizens living in large urban areas.

20. Angels and Assholes: The Construction of Police Morality 393
John Crank and Michael Caldero
Police officers view themselves as protectors of communities (or as angels) while viewing citizens they interact with in a negative way (as assholes).

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21. Police Officers' Decision Making and Discretion: Forming Suspicion and Making a Stop

*Geoffrey P. Alpert, Roger G. Dunham, Meghan Stroshine, Katherine Bennett, and John MacDonald*

The factors that lead police officers to become suspicious and choose to pull someone over for a traffic stop are the focus of this study.


*David E. Barlow and Melissa Hickman Barlow*

This study surveys African American police officers in Milwaukee, asking them if they use racial profiling on the job and if they have been victims of racial profiling off duty.

Section 12. Police Deviance and Ethics

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23. The Dirty Harry Problem
   Carl B. Klockars
   Sometimes police officers use “dirty” means to achieve their ends. In past decades, some
   police officers viewed the use of such tactics as acceptable and in some cases necessary.

24. Police Integrity: Rankings of Scenarios on the Klockars Scale by “Management Cops”
   Gennaro F. Vito, Scott Wolf, George E. Higgins, and William F. Walsh
   Klockars's integrity scale is used to assess middle managers.

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   in the Latino Community
   Mary Romero
   Immigration enforcement by local law enforcement can lead to negative consequences
   for both citizens and the police.

26. Dumping: Police-Initiated Transjurisdictional Transport of Troublesome Persons
   William R. King and Thomas M. Dunn
   Police officers interact with all types of people. This study looks at how they deal with
   troublesome people by way of “dumping.”

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